



Lucid
Support



Professional IT expertise at your Fingertips

Get in touch directly to discuss your IT project and resourcing needs

 01908 690000  info@lucid-support.com



We are Lucid.

A valuable yet invisible partner to your company's tech success.

Providing a complete IT resource solution and project delivery service for businesses and the IT Channel across the UK and Europe that is innovative, agile and reliable.

Our leading IT resource solutions keep your operations on track and offer your business boundless opportunities for growth - without long-term commitment or HR headaches.

- 24 hour turnaround
- Flexible service, tailored to your needs
- Dedicated and responsive account management

Lucid Supply | Manage | Support

We partner with our clients and work tirelessly to understand your business and its operational needs.

We collaborate exclusively with high-calibre certified IT engineers, specialists, freelancers and consultants. Our active relationships with an extensive pool of qualified IT professionals means we're equipped to onboard skilled individuals and teams to your business at pace.

Our technical consultants are:

- Certified to current industry standards
- Thoroughly vetted
- Pre-screened

Our proactive approach and comprehensive recruitment, vetting and onboarding process allows us to be completely confident about placing the right skills and expertise to complement and enhance your technical and cultural environment.

We offer a 24 hour turnaround for placements, and our hands on, committed approach ensures all of your IT requirements are met with ease, expertise and zero delay.

Enabling, facilitating and supporting change

As specialists in IT resourcing since 2002, we have a proven track record in delivering expert technical support to aid transformation and enhance operations across a wide range of sectors and technology landscapes.

We provide resource solutions across the tech industry, including but not limited to:

- 1st-4th Line Technical Analysts
- Rollout/Deployment/Installation
- Network/Server/Infrastructure
- Business/System/Test Analysis & Management
- Software/Web Development
- System/Architecture Design
- Cloud Migration Engineers
- Cyber Security Consultants
- Project Coordination (PMO/PSO)
- Programme & Project Managers
- CRM/ERP Specialists
- Subject Matter Experts (SME)
- Government Digital Services

Always expert, ever flexible

The partnership we have with you adapts to your requirements, whether you need a whole project delivery team or internal support during a period of transition or change.

What's more, we're uniquely positioned to provide our own internal tech specialists, in addition to our wide pool of qualified IT professionals, meaning we're primed to provide support whenever you need it.

We are:

- ISO9001 & ISO27001 Certified
- ARC Gold Members
- Crown Commercial Services Approved
- Disability Confident
- G-Cloud and DOS5



"I have worked with Lucid on a variety of projects over the years. They are consistently reliable and straight-forward."

Engineering Manager, Large VAR





Led by values

At Lucid we live our name, so you can be confident that we'll always be transparent, crystal clear and luminous in our partnership with you.

Our operation is led by strong ethics, with the aim of providing lasting value to our clients and developing long-term positive partnerships. Our core values are at the centre of everything we do:

Honesty

Open, honest communication is integral to how we work. At Lucid we're genuine, upfront and truthful with our clients, 100% of the time.

Integrity

When we add to the Lucid team, we look for staff with a good moral compass, ensuring every single person in our organisation operates with integrity and is always accountable.

Pragmatism

Our logical, practical and down to earth approach is grounded in experience, and allows us to provide workable, effective IT solutions first time, every time.

At Lucid, we deliver on promise, guaranteeing a speedy response, coherent communication and seamless support from first point of contact through to final delivery.

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